

## Institute for National Transformation

#### Lecture 17

## THE HEDGEHOG CONCEPT:

The Role of Understanding in National Development

Developing value-grounded, no-excuse leaders that will transform their organizations, communities and nations to greater levels of performance and achievement.



## Learning Objectives ...

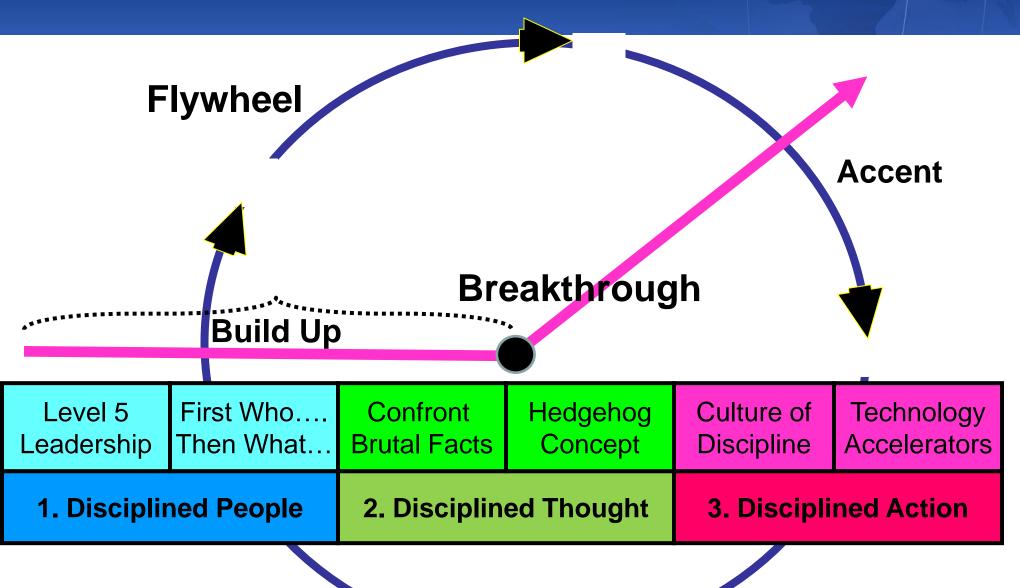
By the end of the session participants will ...

- Have a clear grasp/understanding of the Hedgehog concept;
- Explore key features of identifying process of developing a national hedgehog;
- 3. Commence/define (identify /explore) their personal individual hedgehogs;



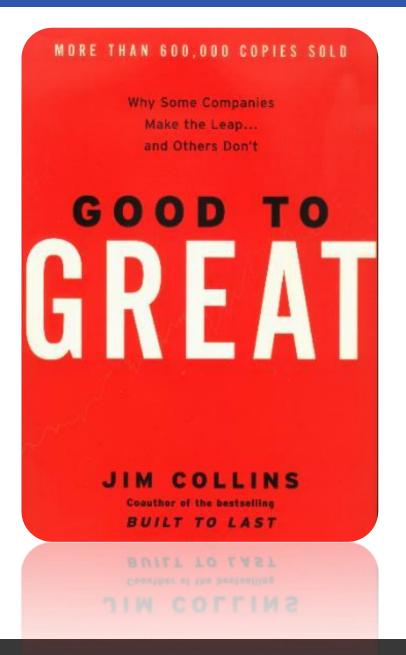
#### **BROAD OVERVIEW THE**

## GOOD-TO-GREAT FRAMEWORK





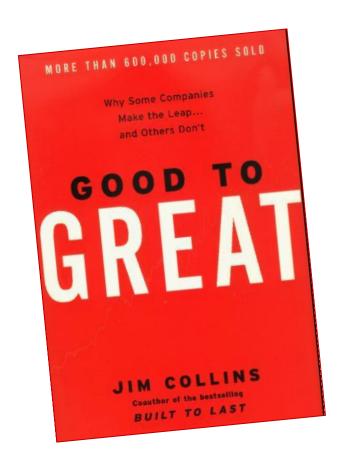
## Good To Great – The Project



- Can a good company become a great company?
- And if so, how?
- Or is the disease of "Just being good" incurable?
- Others:
- 1. Social Sector Monograph G2G
- 2. How the Mighty fall...
- 3. Great by choice..



## Making the Transition from Good To Great



Opening statement..

... "Good is the enemy of Great" ...

Why would he say that?



#### Structure of presentation:

Part 1: The hedgehog concept

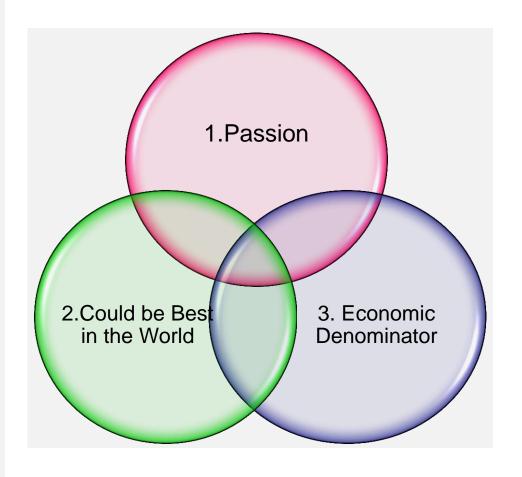
Part 2: The hedgehog concept in National Development

Part 3: Principles & examples of Identifying a Hedgehog (including your own)..



#### Introduction

## Opening Exercise...





#### EXCERCISE: 6-7 mins

- Draw a circle on a fresh page
   (3 in total)..
- 2. Write things you are ...
  - a) Passionate about
  - b) Good at (could be best in the world)
  - c) Money Makers for you (Economic engine)



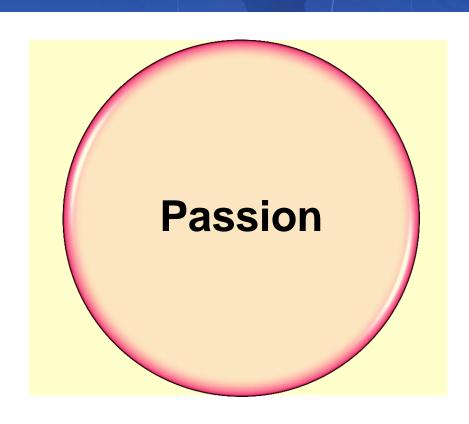
#### .IDENTIFYING YOUR HEDGEHOG

#### 1. Passion:

- What things are your truly passionate about?
- What do you enjoy doing?
   i.e.Could spend hours doing and not mind?
- What do people complement you a lot about?
- What could you keep doing, (even if you were not paid)?

#### **Monroe:**

What can you die for? {Purpose => Vision => Passion..}





#### . IDENTIFYING YOUR HEDGEHOG

#### 2. Be Best at:

- What exceptional skills do you have that you can take advantage of?
- What skills/attributes have people commented/complemented you on after and activity/event? Can you develop these further
- What skills, (niche/unique abilities) can take you before kings? Have you developed it?
- What could you do better than others, given the time and space?
- What strategic skills do you want/need to develop in order to address an existing gap in society/ nation?

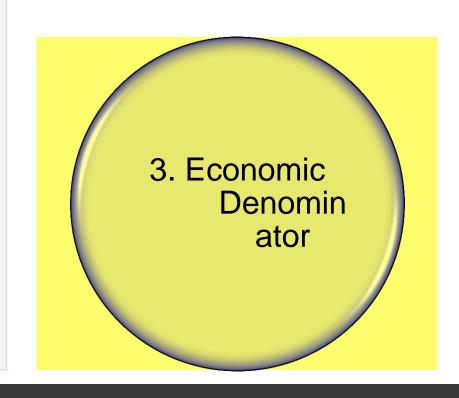




#### . IDENTIFYING YOUR HEDGEHOG

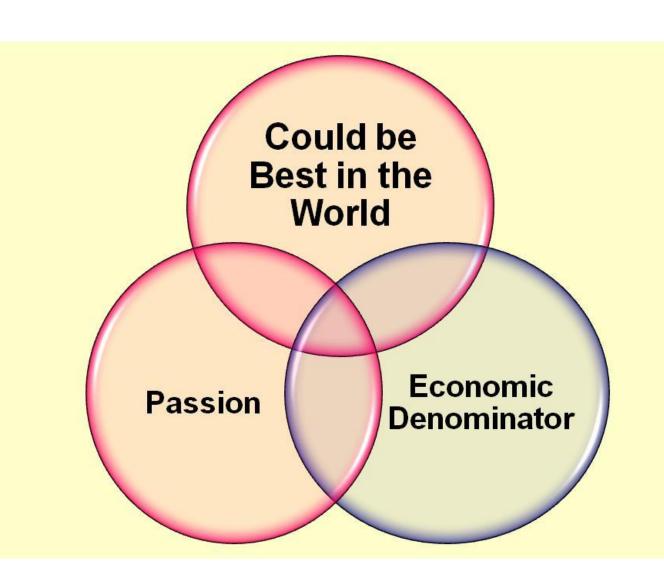
#### 3. Economic Engine "Driver":

- What is your economic engines?
- In your finances, what serves as a "key driver" (measurement/ indicator) of the flow of resources?
- What other streams of income do you have?
- Should they remain? Which are just "burning time"?
- What would show you that you are making sustained progress in your desired direction?





#1: The Hedgehog Concept





## **A HEDGEHOG**



Are you a.. hedgehog or a fox?

Princeton professor Marvin Bressler said:

"...What separates those who make the biggest impact from all the others who are just smart is that they are hedgehogs"...

#### Examples:

Darwin and the natural selection;Einstein and relativity; - are all hedgehog concepts.



## FOXES AND HEDGEHOGS





 In his famous essay "The Hedgehog and the Fox", Isaiah Berlin says people are divided into two basic groups: foxes and hedgehogs . .. based on the Greek parable.. "The fox knows many things but the hedgehog knows one big thing"...



### A 'FOX' ... features



- Foxes pursue many ends at the same time and see the world in all its complexity.
- They are scattered or diffused, moving on many levels, never integrating their thinking into one overall concept or unifying vision.



## FOXES AND HEDGEHOGS



 "Hedgehogs, on the contrary, simplify a complex world into a single organizing idea, a basic principle or concept that unifies and guides everything.

 No matter how complex the world, hedgehogs reduce all challenges and dilemmas to simple hedgehog ideas.



### THE HEDGEHOG CONCEPT

Those who built the good – to - great companies were, to one degree or another, hedgehogs.

They used their hedgehog nature to drive toward came to be called a Hedgehog Concept for their companies.

Those who led the comparison companies tended to be foxes, never gaining the clarifying advantage of a Hedgehog concept, being instead scattered, diffused, and inconsistent..

Page 92 Good to Great



#### The Three Concentric Circles



3. What economic denominator is key in driving you forward?

2. What can I do best in the world while fulfilling my passion?



#### Definition ...

A Hedgehog Concept is a **simple**, **crystalline concept** that flows from deep understanding about the intersection of the following three circles:

- What you are deeply passionate about?
- What you can be the best in the world at?
- What drives your economic engine?



## Hedgehog concept....

The Hedgehog concept is a turning point in the journey from good to great. In most cases, the transition date follows within a few years of the Hedgehog Concept.

It took about <u>four (4)</u> years on average for the good-to-great companies to clarify their Hedgehog Concepts.

Disciplined action, which follows disciplined people and disciplined thought, only makes sense in the context of the Hedgehog Concept.



## Foundational Principles

### 2 points to note

**1.UNDERSTANDING -** The three circles (Best at, Economic drivers, Passionate about)...

**2.IMPLEMENTATION** of the Cystalline Concept (consistency,



## Hedgehog Principles

# **1. UNDERSTANDING - t**he three circles ... the process of getting to them..



#### HEDGEHOG CONCEPT

The Hedgehog Concept is not arrived at through a single great event, but rather an iterative process of <u>right people</u> engaged in vigorous dialogue and debate, infused with the brutal facts and guided by questions formed by the three concentric circles.

For the companies, it took <u>some of them 4 years</u> to go through this process and crystalise their hedgehog;

<u>All three</u> aspects of the hedgehog are key. You cannot sacrifice, overemphasize one over the other;

The iterative process.. A back and forth journey...



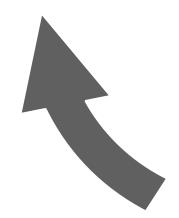
## The Iterative Process of Deriving the Hedgehog Concept (Organizations/Nations)



1. Ask Questions,
Guided by the Three
Circles



2. Dialogue and Debate, Guided by The Three Circles



4. Autopsies and

**Analysis** Guided by

The Three Circles

3. Executive
Decisions, Guided by
The Three Circles





Every-good-to great company eventually gained deep <u>understanding</u> of this principle and painted their futures on allocating resources to those few arenas where they could potentially be best. The comparison companies rarely attained this <u>understanding</u>.

#### **Acceleration possible?**

Can only be done by going through the cycle a number of times. This breeds understanding.



# Understanding Key Drivers in the Economic Engine

The good-to-great companies frequently produced spectacular returns in very unspectacular industries because they understood and build a fabulous economic metric engine such as shifting from profit per loan or profit per deposit to profit per employee or profit-per-ton.



# Understanding Key Drivers in the Economic Engine

#### **PRINCIPLE:**

- Pushing for a single denominator economic engine tends to produce better insight than letting oneself off the hook with three or four denominators. It forces deeper understanding of the key drivers in the economic engine leading to more robust and sustainable economics.
- If you do not do this, you remain general and unfocused...
- In Uganda for Example ... Mobile Companies and the ARU..(average revenue per user)



## Hedgehog Principles

#### 2 points to note

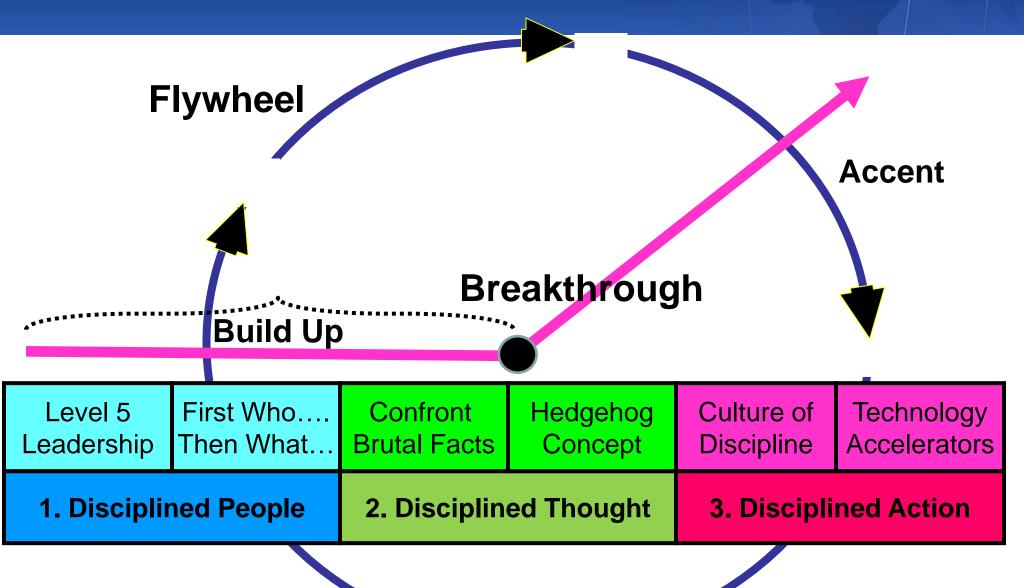
1. UNDERSTANDING - The three circles (Best at, Economic drivers, Passionate about)..

# 2. IMPLEMENTATION of the Cystalline Concept (consistency in focus and execution)



#### **BROAD OVERVIEW THE**

## GOOD-TO-GREAT FRAMEWORK





## The Triumph of

## Understanding Over Bravado

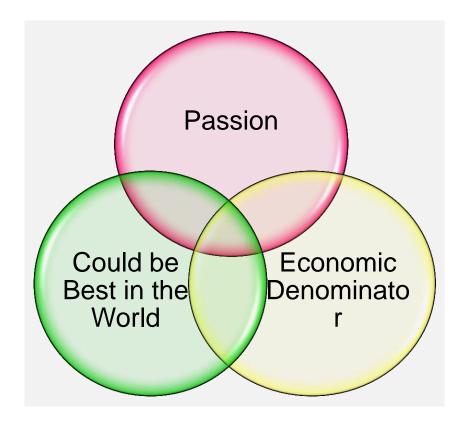
Over <u>two-thirds</u> of the comparison companies displayed an obsession with growth without the benefit of a Hedgehog Concept.

Statements such as: "We have been a growth-at-anyprice organization," or "Betting that size equals success," laden the materials on the comparison organizations.

In contrast, not one of the good-to-great companies focused obsessively on growth. Yet they created sustained, profitable growth far greater than the comparison companies that made growth their mantra.



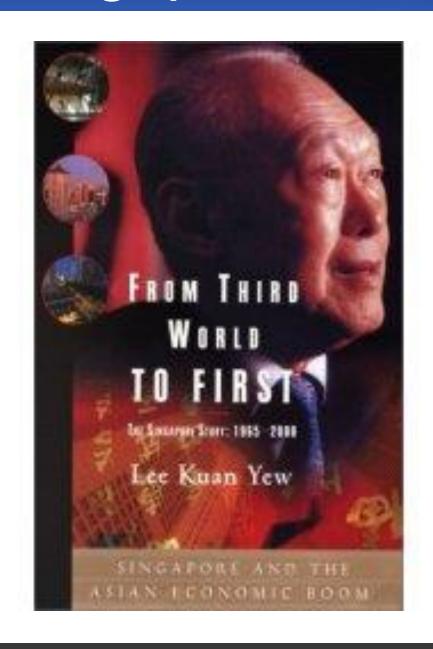
#2: The
Hedgehog
Concept in
National
Development





#### From Third World To First

## Story of Singapore from 1965-2000





## The Hedgehog Concept

**Chapter 4, Page 57 3rd Paragraph** 

I gradually <u>crystallized</u> my thoughts and settled on a two-pronged strategy to overcome our disadvantages. The first was to <u>leapfrog</u> as Israel had done;

Chapter 4, Page 58 1st Paragraph

The second part of my strategy was to create a 1<sup>st</sup> World Oasis in a Third World Nation.



## The Hedgehog Concept

#### Chapter 4, Page 58 1st Paragraph

If Singapore could establish First World Standards in public and personal security, health, education, telecommunication, transportation, and services, it would become a base camp for entrepreneurs, engineers, managers, and other professionals who had business to do in the region.



## Role of Understanding in NT

#### Chapter 4, Page 63 2<sup>nd</sup> Paragraph

By the late 1970s, we had left our old problems of unemployment and lack of investments behind us. The new problem was how to improve the quality of the new investments and with it the education and skill levels of our workers. We had found new hinterland in America, Europe and Japan.

## The Singapore hedgehog process?...

#### Passion...

..Survival of 2 m people..

..Countrymen with stake in the country

#### Could be Best

<u>at ...</u>

Hub for Western civilization..

Technology .. Industry..

*'Small fingers'* advantage..

## Resource Engine..

Industry...

Refined population..



## Crystalline Concept...

1. UN

## 2. The Crystalline Concept (a conceptual framework, or model)

- consistency,
- point of reference,
- a rudder

## - Examples

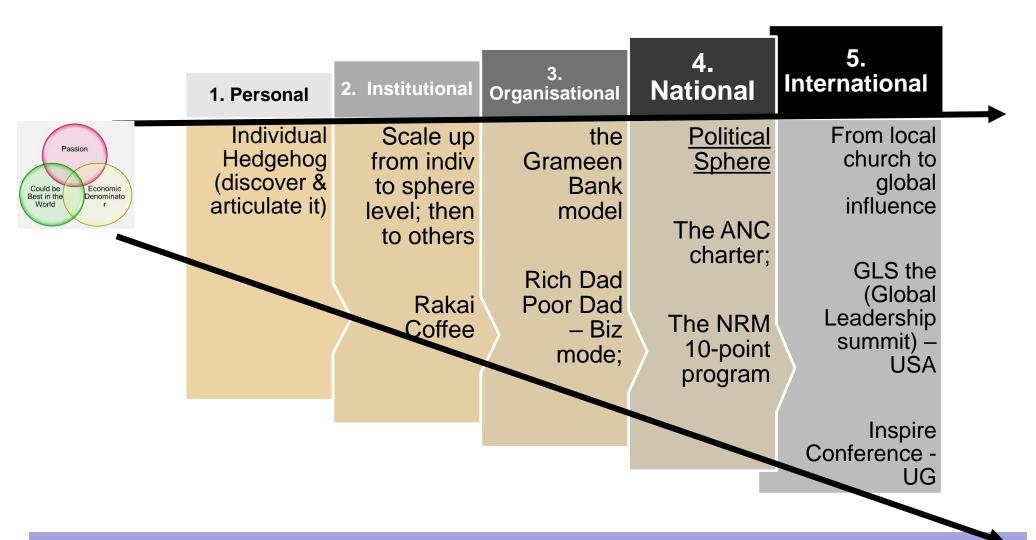
## Walgreens – Convenient Drug stores Concept (vs Ekard {deal makers})

Ekard CEO..."I want growth (20 years ceased to exist as an independent company)"...

- **Abbot Making products that make health care more affordable** (Hospital nutritional products, diagnostics products) vs Upjohn
- Wells Fargo Banking as a business, with focus in Western United States
- Fannie Mae (National Housing) realising the American dream through housing. The Passion of seeing people get housing

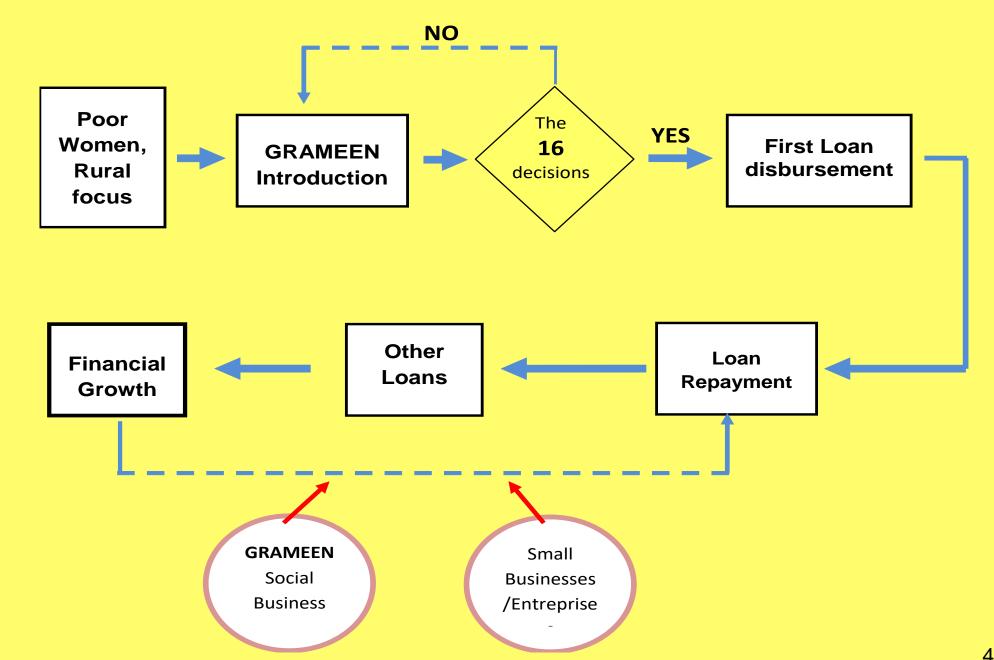
Remember...Clarifying Hedgehog took about 4 years.

- Potential influence (scope and Scale)



Consistent application can lead to great scope and scale.

#### **Model..** – The GRAMEEN Conceptual Framework



## The 16 Decisions... Grameen 1984

By 1984 they had accumulated into what because to be known as the 16 decisions. They have become an integral part of the Grameen program. Every new member of the bank is expected to learn the Sixteen decisions and to pledge to follow them.

## The Sixteen Decisions,

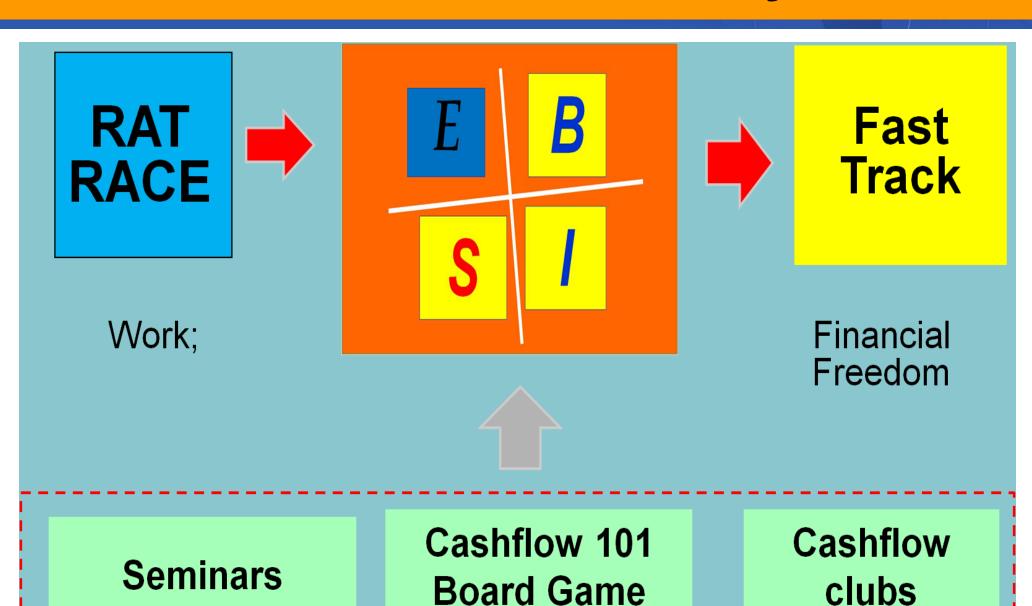
- 1. The four principles of Grameen Bank Discipline, Unity, Courage and Hard work – We shall follow and advance 3. We shall not live in dil apidated houses. We shall repair

  - our houses and work towards constructing new houses as soon as possible.

- 4. We shall grow vegetables all the year round. We shall eat plenty of them and sell the surplus;
- 5. During the plantation season, ewe shall plant as many
- 6. We shall plan to keep our families small. We shall minimize our expenditures. We shall look after our
- 7. We shall educate our children and ensure that they can
- 8. We shall always keep our children and the environment
- 9. We shall build and use pit latrines.
- 10. We shall boil water before drinking or use alum to
- purify it. We shall use pitcher fibres to remove arsenic. 11. We shall not take any dowry at sons' weddings neither shall we give any dowry in our daughters' weddings. We shall keep the centre free from eh curse of dowry. We shall not practice child marriage.
- 12. We shall not inflict any injustice on anyone; neither shall
- 13. For higher income we shall collectively undertake
- 14. We shall always be ready to help each other. If anyone is
- 15. If we come to know of any breach of discipline in any centre, we shall go there and help restore discipline
- We shall take part in all social activities collectively.

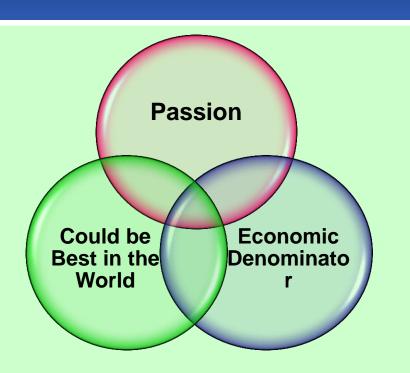


#### Cashflow Quardrants... Kiyosaki





#### HEDGEHOG CONCEPT IN THE SOCIAL SECTOR



#### 2. NGO in Rakai

- Church mobilization
- Coffee growing
- Tree per family/ church
- Child sponsorship model

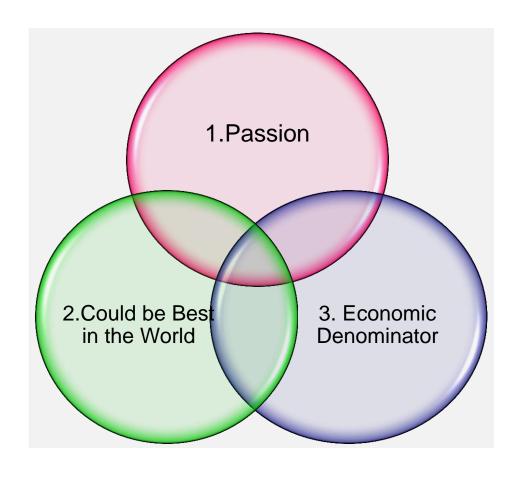
#### The Tale of an NGO:

- 1. RDC, LC 5 visit 18 July 2013. Wondering how they could get such results?
- 2. SACCO 2016
- 3. Coffee Factory (2017), Exports to Germany 2018





# #3. IDENTIFYING UGANDA's HEDGEHOG





#### #3. UGANDA - BEST AT

#### 1. Best At..

- What can Uganda be best at?
- What endowments does it have?
- What do its people have?
- Any advantages from its location?

 What can we NOT be best in the world at?

#### Best at....

Food production?

Tourism?

**Business Hub?** 

Friendliness?

**Education system** 



#### #3. UGANDA – ECONOMIC DRIVERS

#### 2. Economic Drivers:

- Where could the focus be?
- What economic indicators should we track?

## **Economic Drivers**

% population access to micro credit?..

% of pop in Network marketing?..



#### **#3. UGANDA - PASSION**

#### 3. Passion:

- What are Ugandans naturally passionate about (in the items listed in item 1?)
- What could we do and keep at it? Keep going because of our love for it?

#### Passion...

Leisure/good life..?

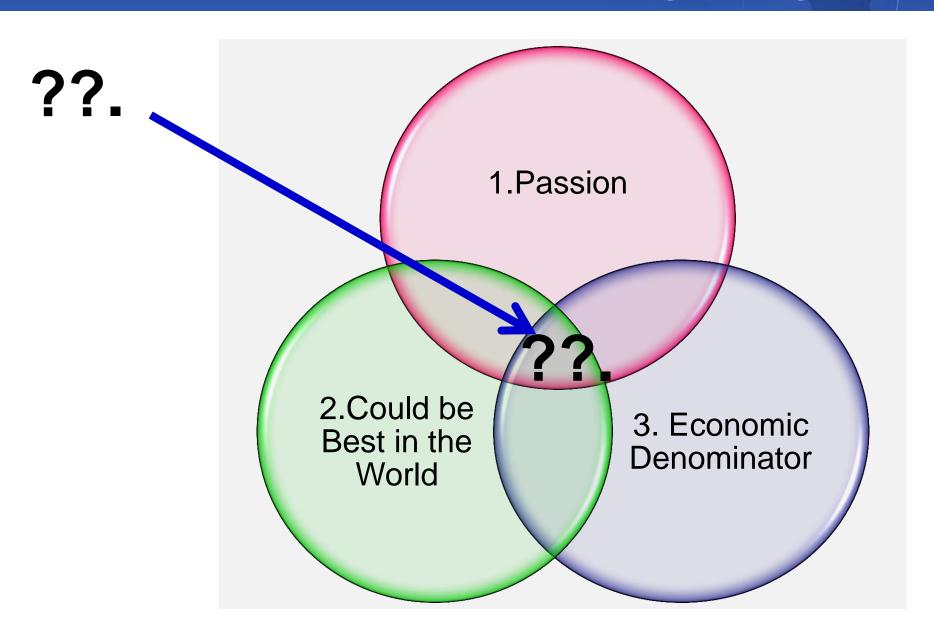
Money for all?

Culture and tribe?

Work..?



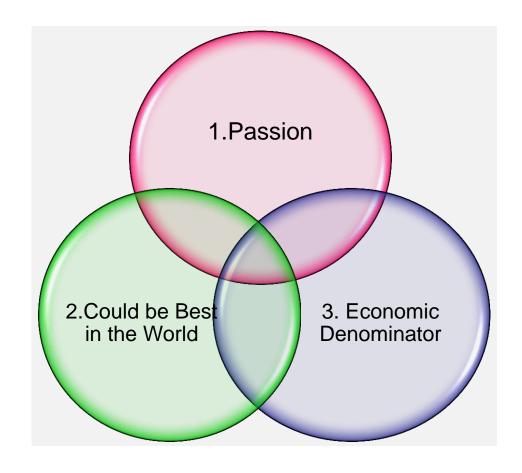
## UGANDA.... Hedgehog?





#### PERSONAL APPLICATION

## CRYSTALIZING YOUR HEDGEHOG





#### **EXCERCISE:**

- 1. Draw a circle on a fresh page...
- 2. Write things you are ...
  - a) Passionate about
  - b) Good at (could be best in the world)
  - c) Money Makers for you (Economic engine)
- 3. Collate the Circle intersection of all 3 elements,

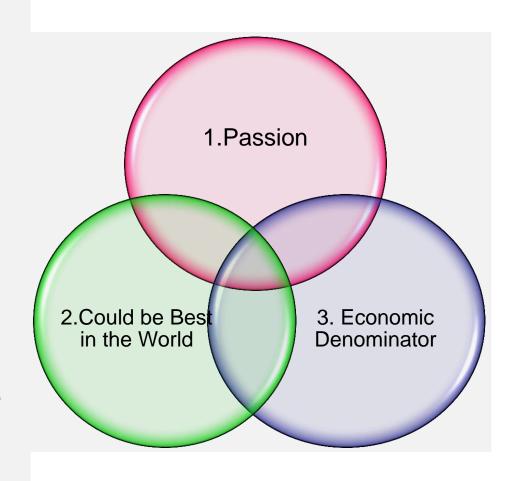
4. what does it say to you?



#### PERSONAL HELP

### IDENTIFYING YOUR HEDGEHOG

Look at the sheets you drew at the beginning, and refine it as need be...





## Identifying your hedgehog

- You too could have a hedgehog if your so chose...
- This would differentiate you, keep you focuses and prevent you from drifting..
- It helps to have one... move from good to great!!



## Understanding your hedgehog

Nelson Mandela	A South Africa for ALL
Napoleon Hill	17 Principles of Success
Sigmund Freud	The Unconscious (Ego, ID and the Self
Albert Einstein	E=MC2
Muhammad Yunus	Micro Credit (remove financial apartheid)  -2.Could be Rest in the 3. Economic
YOU	??



#### A story

- An excerpt from book…
- Winning the Ironman
- - Mrs Joanne Collins (Swim, biking and marathon)..

- Pp 115,116
- (pp163, Anybooks)



## Conclusion... the 2 principles

1. <u>UNDERSTANDING</u> - The three circles (Best at, Economic drivers, Passionate about)...

**2.** <u>IMPLEMENTATION</u> of the Cystalline Concept (consistency, Discipline, focus, consistency of execution) – Disciplined people (3<sup>rd</sup> component of the model)



### Summary....

The Hedgehog concept is a <u>turning point</u> in the journey from good to great. In most cases, the transition date follows within a few years of the Hedgehog Concept.

It took about <u>four (4)</u> years on average for the good-to-great companies to clarify their Hedgehog Concepts.

Disciplined action, which follows disciplined people and disciplined thought, only makes sense in the context of the Hedgehog Concept.



## Thank you...

#### NB:

Questions to fill in personal hedgehog are attached.



## VIDEO CLIP:

# Case Study: A social Business — Girls Liz Bohannon